

TOURISM PROFESSIONALS | GUEST RELATION MASTERS | OUTDOOR ADDICTS

Is this you?

- Passionate industry professional
- Loves working with guests
- Someone who loves the variety & lifestyle seasonal work offers
- Comfortable with flexible & changing tasks
- Loves a sales challenge!
- Able to switch off & balance your life & work

Is this what you're looking for?

- Working alongside other experienced tourism professionals
- Working with others that are passionate about local ecology & are working towards a regenerative approach to tourism
- Motivated by providing quality activities to our guests
- A Nest where you will always feel welcome & know you are appreciated
- Where your skills are considered a craft
- Ongoing development & improvement of skills



are we a match?

What Wandering Owl is looking for

We are looking for team members that are serious about working in tourism. Tourism in Tromsø & Senja is exciting & different everyday, however it comes with challenges. Our high season is over Christmas, so everyone is expected to work during this time. If you are a skilled tourism worker, this might be the Nest for you. Ideally, we are looking for new Owls that wish to join the Nest for season after season

The requirements

- Have either education or experience in guiding or instructing. Education could be in tourism, travel, communications or performing arts.
- Proficient in English all our activities are in English
- Have great communication & social skills both professional & friendly!
- Able to use the Microsoft suite
- Experience with booking software
- Experience with following privacy regulations such as GDPR
- Be a respectful & mindful person & see each other as equally important spokes on a moving wheel
- Willingness to learn "Owl ways"
- Eager to work in nature based transformational tourism

Other skills we are looking for

- Other languages such as French, Spanish, Italian, & Mandarin
- Experience in safety related roles such as safety diver, safety officers, surface support...
- Handy skills for fixing equipment
- Up to date first aid, primary & secondary care certifications
- Be able to drive in Norway

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about the position

Important information about the position

- All positions require full availability during Christmas & between February and March.
- Though we are focused on managing our relationship with guests & preparing for tours, this is still a sales position.
- Position start date is October 1st and training will be conducted the first week of October.
- Aurora Hunts are our most popular activity & are our "bread & butter". This means most of the shifts will be preparing for or packing down from an Aurora Hunt. Most enquiries will be about Aurora Hunts. We ask you to join an Aurora Hunt in early October to see what it is you are selling.

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What next?

Hiring process

Between March & June we are hiring our team for the winter season 2024/2025. We will be hiring several different guides, office workers & logistic/kitchen personnel to fulfil our needs. There may be some time between applying & hearing back from us, this is because we are a small team & we receive many applications. During this time our office will also close for 3 weeks for our vacation.

If we are interested in your application, we'll reach out & arrange an interview either in person or via Teams.

How to prepare to apply

- Read this document & read through our webpage thoroughly so that you know what you are apply for
- Prepare your CV, & cover letter
- Go to our jobs page
- Fill in your details & upload your documents
- On your confirmation email you'll receive a form, complete your answers to the questions
- Press submit & then you are done!



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