

Looking for a job?

Wandering Owl is an all-year small local business providing guided tours in Tromsø area. We bring our guests to experience the arctic landscapes, the outdoors and the natural phenomena characterising the North, such as the midnight sun in summer and the northern lights in winter.

Wandering Owl aims at diversifying its offer with a wide range of experiences that are not necessarily mainstream.

The company also focuses on creating an all-year business, in contrast to a seasonal one, to be able to offer steady and long-term employment.

In high season the company employs around 20 people, among guides, professional drivers, cooks, office employees and logistics personnel.

CHECK OUT OUR OPPORTUNITIES FOR THE NEXT SEASON!

WINTER 2019 - 2020

We are Hiring!



Be part of this small, exciting and innovative business!

POSITIONS

Winter Tour Guides

Full-time and On Call
(with experience)

Professional Driver

Full-Time and On Call
(with experience)

"We care about our customers, but most of all, we care about our employees!"

What we expect from you:

Enthusiasm and passion, active collaboration and initiatives, professionalism, great positivity, willingness to improve our organisation, commitment and flexibility when possible.

We are a small company and sometimes we need to adjust the working load and tasks among employees to cover all needs, we are therefore aiming at building a team that can be, if necessary, able to adapt to the needs of our peculiar activities.

What we can offer:

A creative working environment, with the possibility to grow and try new things, we offer different tasks and levels of responsibility.

We are always open for feedback and appreciate our employees' input for the success of the company. We have dreams and amazing stories to tell, we are environmentally friendly, we are respectful towards our employees and expect the same in exchange.

We are located on the island of **Tromsø**, Strandvegen 41B.

The office is easily accessible also with public transport.

Wage will be discussed based on the responsibility of the candidate. Evenings, weekends and holidays have specific additional fees.

WINTER 2019 - 2020

Winter Tour Guides



We are building our team of Owls for the winter season to come, and we are now opening several Tour Guide positions. During winter, we offer day and night activities like northern light hunts, snowshoeing excursions, and sightseeing tours.

At Wandering Owl, Tour Guides who will work for us will have their main focus on the Northern Lights tours, as this is our most sold product. They will be supported by an international team of office, kitchen and logistics "warriors" to help in organizing the tours. Our objective is to let the guides focus on monitoring the weather forecast and all available data before the tours to identify the best location for each aurora chase.

The challenges of the guides are in keeping the group motivated and safe both outdoors in Arctic weather conditions and on the icy roads. The work requires social skills far more than extreme outdoor experience. Particular attention will be paid on the content provided to the guests and the guide's storytelling skills on tours lasting more than 5hrs. We are aiming at high quality experiences and require our guides to be fully prepared (i.e.: wildlife, northern lights & midnight sun, Norwegian culture, myths, history, arctic exploration and adventurers, fun facts and your personal touch and personality). If you have special interest and knowledge in nature, photography, history or any other specific field, mention it clearly in your motivation letter. Advanced photography skills are an asset, and your photo portfolio will be your business card to us.

Main tasks

- Guiding northern light tours in winter (driving, entertaining the guests, taking pictures of the guests and northern lights, lighting a bonfire, serving a meal)
- Guiding snowshoeing (winter) tours at day and night
- Guiding fjord tours at daytime and preparing the food for the tour (sandwiches and hot beverages)

Requirements

- Passion for what you do, with many good stories to share e.g. about the Arctic, weather, astronomy, biology, Norwegian culture, mythology etc.
- Guiding experience
- Knowledge of Tromsø area
- Trained in safety and first aid
- Excellent communication and social skills
- Experience in driving 9-seater vans in winter conditions
- "Kjøreseddel" permit or eligibility to apply for it (EU resident for the last 4 years & EU driving licence)
- Language proficiency in English required
- Day and night photography skills
- Willingness to share and learn
- Solution oriented thinking

Desired additional skills

- Languages other than English are considered as an advantage, in particular Spanish, French, German or Italian
- Good physical condition and experience in winter sports (snowshoeing not specifically required)
- Practical skills for example in fixing equipment is a plus

Please note that winter is our very high season and Christmas is one of the busiest times of the year for our business, hence vacations in this period cannot be granted.

WINTER 2019 - 2020

Professional Driver



We are looking for professional drivers for the winter season (October 2019 – March 2020). The job implies driving a minibus (Mercedes Sprinter, 16 passengers, minimum requirement licence class D1) during Wandering Owl tours. The tours will occur mostly during night time (northern lights tours, evening shifts 5PM – 2AM) and occasionally during day time (sightseeing tours, day shifts 9AM – 3PM).

The northern light tours usually consist in an initial drive to one or more variable locations (1-4h driving) followed by a time spent outdoor with the clients waiting for northern lights sightings, having a meal around a bonfire and taking photos. The tour finishes with a drive back to the initial location (drop off of clients in Tromsø city centre & our headquarters). The driver needs to be experienced in driving a comparable vehicle on icy and snowy conditions.

Main responsibilities

- Driving the company's 17 seater minibus during Northern Lights tours (at night) or day tours accompanied by a guide.
- Assisting the guide in the practical tasks during the tour (lighting a campfire, helping the clients with the gear and walking on the terrain, serving a meal outdoor, loading/unloading material etc.).
- The driver will be responsible for the minibus maintenance to provide high quality and smooth tours to our guests (tanking processes and vehicle check after each tour).
- The driver will also be responsible for alerting the management if necessary actions have to be taken for important service maintenances.

Most of the tours will be northern lights sightings, away from Tromsø city lights. The destination of the tour is often in the countryside of Tromsø, but is weather dependent and so is the amount of driving time per shift. The person hired is expected to work with different additional tasks during the shift, when not driving, such as supporting the guide in the handling of clients and equipment. Expect to be outdoors in Arctic winter conditions for several hours during the shifts. For these reasons, this position requires specific permits, but also a set of additional skills.

Mandatory requirements & skills

- D1 driver licence or higher and additional qualification for transporting people
- Basic mechanical knowledge and handy skills
- A good level of spoken English and good communication skills
- Good physical condition, ability to be outdoors in Arctic winter conditions (temperatures below 0 C, possible snow, wind and other harsh weather)
- Flexibility in working tasks and practical abilities (e.g. serving food, sharing stories or light a campfire)

Additional desired skills

- Knowledge of the area around Tromsø
- Experience in guiding and photography will be highly valued
- Proficiency in the use of a computer and the web
- Proficiency in other languages is a plus

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WINTER 2019 - 2020

What's next?



Please send a full application in **English** to the following email address: jobs@wanderingowl.com, specifying in the object at which position you are applying to.

WINTER TOUR GUIDES

Your application must include:

- Your CV

Specify which software you are familiar with in photo and film editing and your level of experience. Specify your languages proficiency both spoken and written.

- Your motivation letter

We will ask you to describe your expectations and motivations, why you are willing to work with us and why you are choosing Tromsø. Please tell us more about your skills, but try to be honest with you and with us. We are curious to know what you like most and least about the job you are applying to and, by the end, we really want to know why you think we could be a match!

- Your photography portfolio

Please use some online sharing platform, such as Dropbox or similar, rather than email attachments. Show us both day and night photography if relevant, portraits are very welcome too. You will be photographing people a lot, so your ability to take good photos of people is as important as landscapes. You may think night photography is challenging... but beware, day photography can be even more. The weather here can change fast and sometimes the light can be challenging.

- A digital copy of your Kjøreseddel if available

- Your references

PROFESSIONAL DRIVERS

Your application must include:

- Your CV

- Your motivation letter

- A digital copy of your driver's license & required permits to your application.

- Your references

If you are applying as a guide and professional driver at the same time, your application will be prioritized.

Are you ready?